



Dear Directors Assistant User:

I want to simply take a minute and say thank you.

Continental Computer has recently updated "The Directors Assistant™" giving clients the ability to pay annual service agreements on line. This is proving to be a heavily used option many funeral homes are utilizing to avoid busy paper work requirements.

Additionally, the implementation of the "General Request" function has proven to be exceptionally successful. The use of this tool is allowing much faster response time and less time on the phone with the service department. Service request are actually placed on the service log 24/7 with no telephones calls being required.

Those hundreds and hundreds who have used these tools will agree these tools simply work wonderfully.

Again, thank you for using these tools to help us provide better service.

Sincerely;

Wes Johnson

President/CEO

Continental Computer Corp.